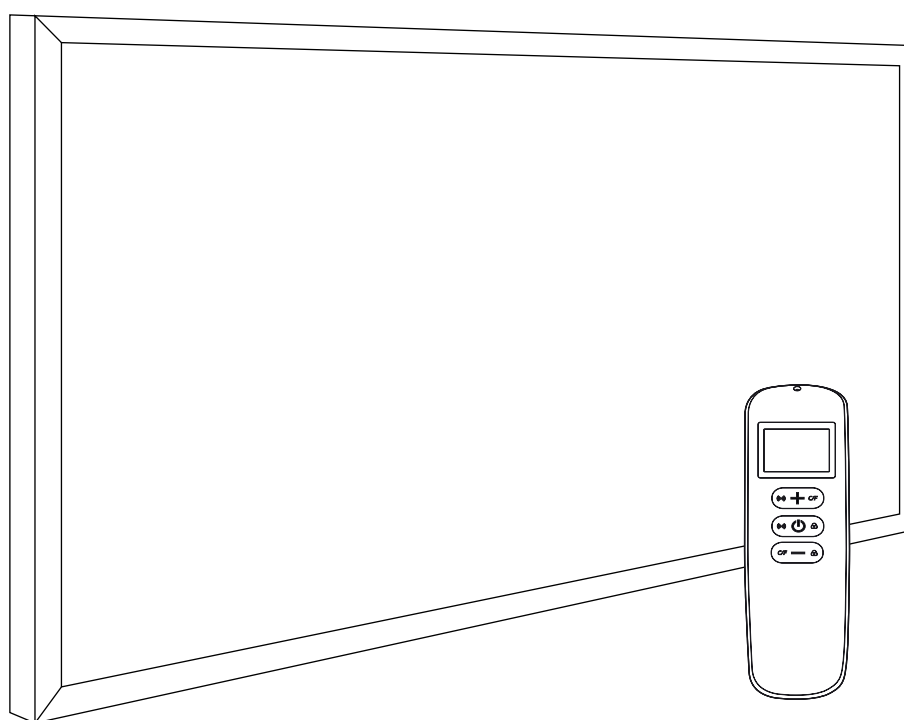


MIRRORSTONE

INFRARED HEATING

NEXUS WI-FI/IMAGE/CUSTOM IMAGE INFRARED HEATING PANELS



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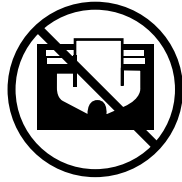
INTRO

Thank you for purchasing your new infrared heater. When used properly, it should provide you with plenty of eco-friendly, energy saving infrared heat for many years to come.

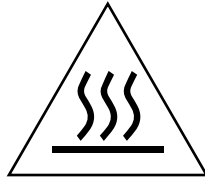
Please keep this manual safe for future reference. It contains lots of important information that will help you manage and look after your panel and ensure it lasts for as long as possible.

Before doing anything with your panel, please carefully read the precautions on the following page. Failure to do so may result in injury, or the voiding of your warranty.

PRECAUTIONS



No Covering



Do Not Touch



Do Not Spray

1. To prevent burns or injuries related to prolonged contact with the heating panel, children, those who suffer from sensitive skin, the elderly, the sick or those who are taking any medication that causes drowsiness should take extra care around the appliance.
2. Do not damage, destroy, change, bend, stretch or press the power cord, otherwise it may result in fire or electric shock.
3. Ensure that the usage voltage remains between 220-240V, 50Hz and that the power supply is grounded.
4. The heating panels will draw more current than small appliances when in operation. 180W, 350W, 580W, 700W & 900W panels will require a separate 5A socket, and 1200W panels will require a 6A socket.
5. Keep the heating panel away from flammable products to prevent the risk of fire.
6. Please ensure that there are no objects placed within 30cm of the front of the panel, and within 30cm of the sides of the panel.
7. Please ensure that the panel is not mounted directly to the ceiling, unless you have a suspended ceiling. For all other ceiling installations, either a suspension kit with a minimum gap of 50mm between the panel and ceiling must be used, or a ceiling bracket.
8. Please do not jump or stand on the panel, or apply strong pressure to it.
9. Never cover the heater with any materials that retain heat well, such as towels, quilts or carpets, etc.
10. Be sure to unplug the power cord from the mains in the event that you need to clean the heating panel, and wait until it has completely cooled down. Please ensure that you use a dry cloth, and avoid using gasoline or Acetone on the appliance.

SPECS TABLE

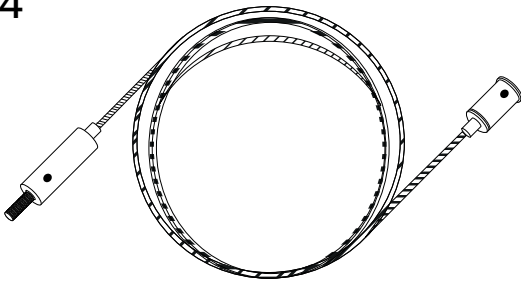
| | Available Sizes | Rated Power | Amps | Heated Area |
|-------------------------------------|-----------------|-------------|-------|-----------------------|
| Nexus / NXT Gen / Image / Custom | 295mm x 1195mm | 350W | 1.46A | 5 - 6m ² |
| | 595mm x 595mm | 350W | 1.46A | 5 - 6m ² |
| | 595mm x 995mm | 580W | 2.42A | 9 - 10m ² |
| | 595mm x 1195mm | 700W | 2.92A | 11 - 12m ² |
| | 795mm x 1195mm | 900W | 3.75A | 15 - 16m ² |
| | 995mm x 1195mm | 1200W | 5A | 19 - 20m ² |

SUSPENSION KIT INSTALLATION (SEPARATELY SOLD)

Suspension kits (sold separately) should only be used for ceiling installations, and if there is no suspended ceiling.

Works with All Classic Panels (except 180W), All NXT Gen, All Nexus.

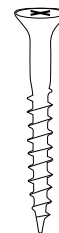
Ax4



B1x4



B2x4



4 x Suspension Cable (A)

4 x Wall Plugs (B1)

4 x Screws (B2)

Please note that if you would like to install your panel on your ceiling, you must use a Suspension Kit and leave a minimum of 50mm clearance between the ceiling and panel.

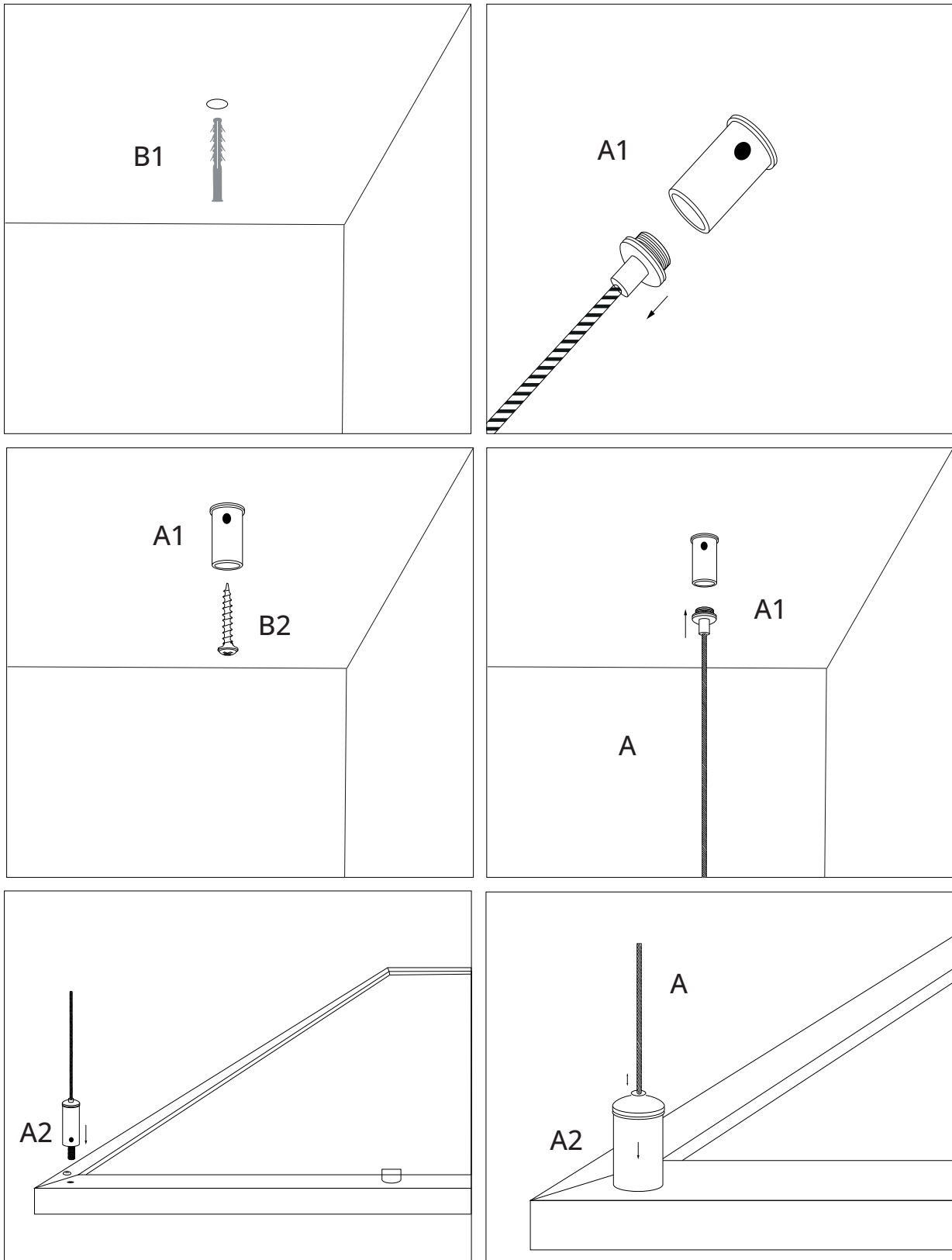
You **must not** install the panel directly onto the ceiling.

Suspension kits (sold separately) should only be used for ceiling installations, and if there is no suspended ceiling.

Your Suspension Kit will also come with 4 x Nuts, but these are not required for installation.

1. Having drilled into your ceiling, insert the Wall Plug (B1) into your ceiling.
2. Take the end of the Suspension Cable (A1) that does not have the screw protruding from the cylinder, and unscrew the cable from the Cylinder Head.
3. Feed the Screw (B2) through the end of the Cylinder Head, so that it sticks out of the end of the Cylinder Head.
4. Insert the Screw (B2) into the Wall Plug, so that the Cylinder Head is now fixed into the ceiling.
5. Taking the end of the Cable (A1) that was unscrewed in step 2, now screw it back into the Cylinder Head that is affixed onto the ceiling. The Cable (A) should now be affixed to the ceiling.

6. Remove the screws from the back of the frame of the Heating Panel.
7. Take the loose end of the Cable (A2), and screw it into the holes that are now in the back of the frame of the Heating Panel.
8. Repeat steps 1 to 7 for the other 3 remaining Cables (A)

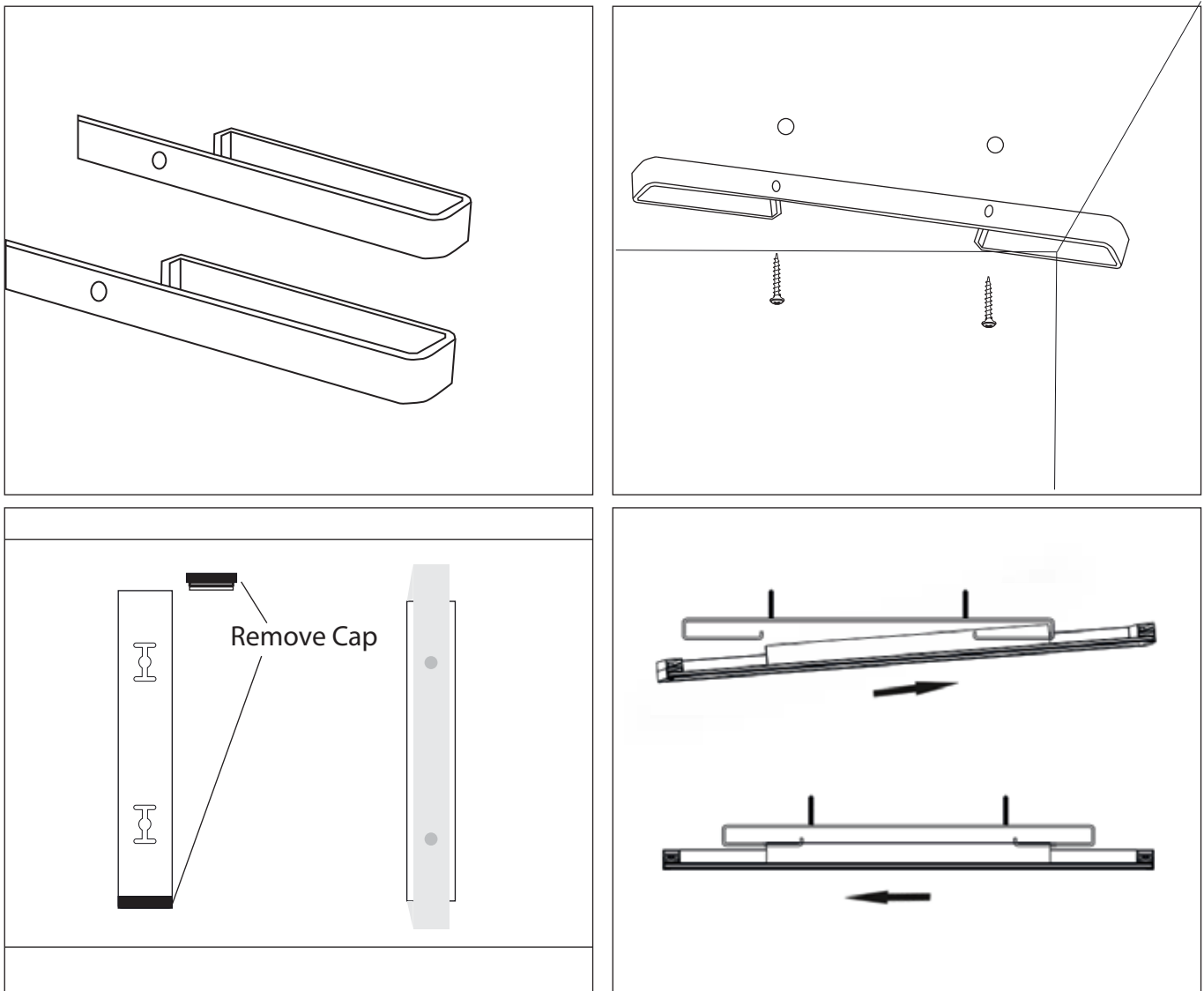


CEILING BRACKET INSTALLATION (SEPARATELY SOLD)

350mm Bracket is only compatible with 350W, 580W, 700W NXT Gen, Nexus & Frameless Panels, & 580W, 700W Classic Panels.

500mm Bracket is only compatible with 900W Classic, NXT Gen & Nexus Panels.

580mm Bracket is only compatible with 1200W Classic, NXT Gen and Nexus Panels.



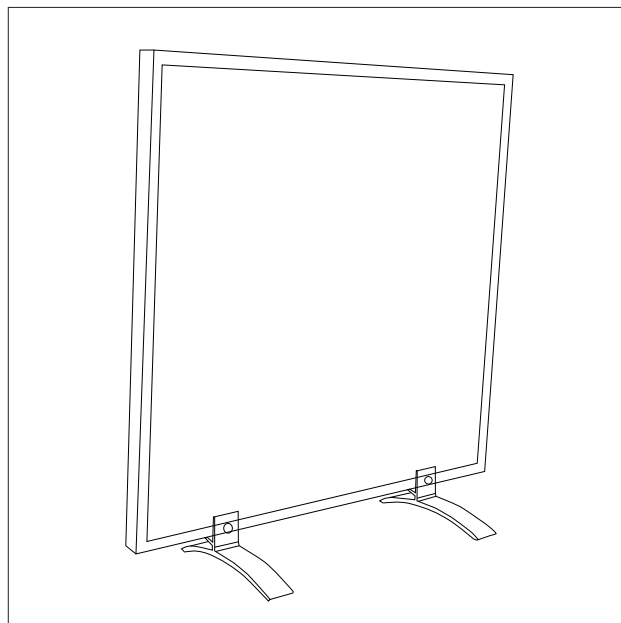
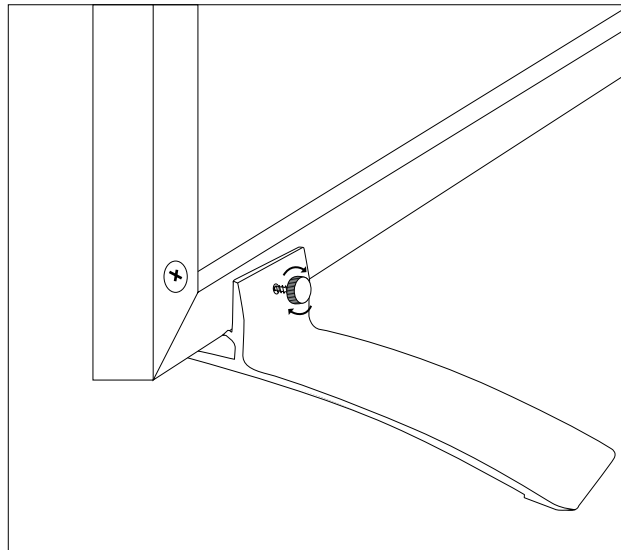
1. Drill into your ceiling and mount both ceiling brackets.
2. Remove the end caps from the aluminium alloy hanging bracket on the back of your panel.
3. Carefully slide the panel hanging brackets over the ceiling bracket and ensure it is held in place.

PANEL STAND INSTALLATION (SEPARATELY SOLD)

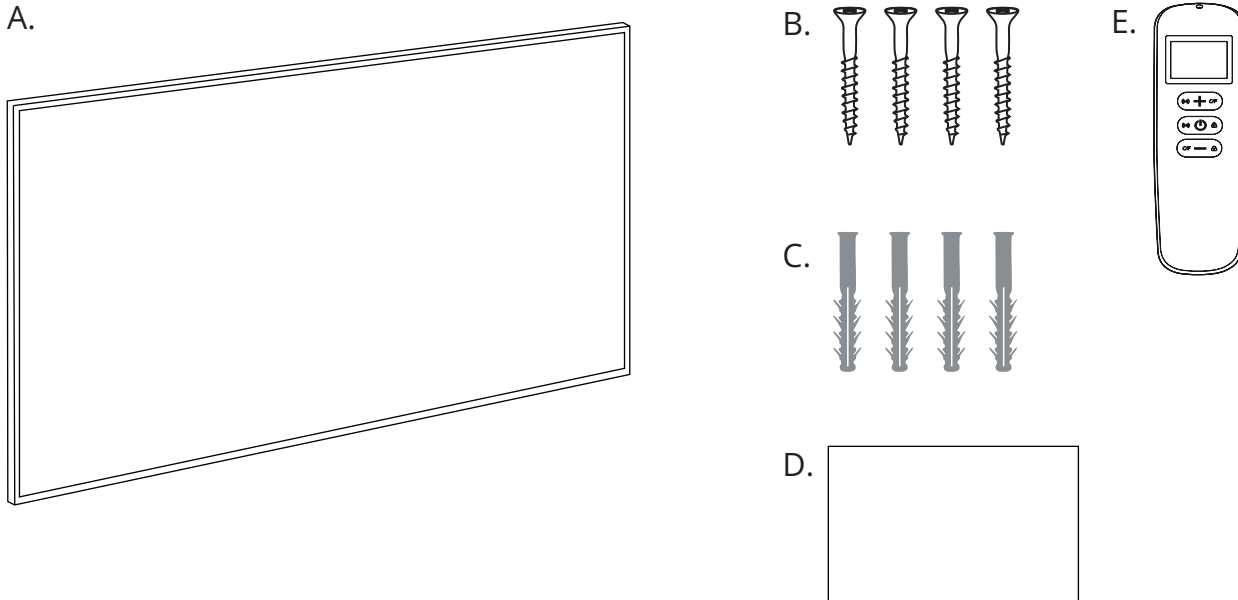
The Panel Stand (sold separately) allows you to have your heater free-standing on the floor, and can also be moved from room to room too.

Compatible with all Classic, NXT Gen, Nexus Wi-Fi, Image & Custom Image Panels. We recommend one pair of panel stands for sizes up to 700W, and two pairs of panel stands for 900W & 1200W sizes.

- Place the panel in the slot on the top of the panel stand, then turn the screw in the panel stand so that it is held in place through tension.
- Repeat for the second Stand.



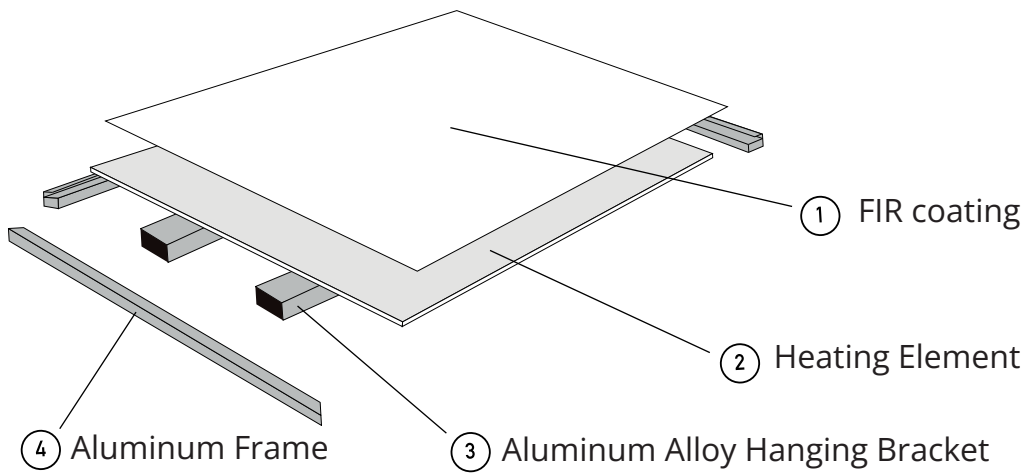
INCLUDED IN THE BOX



- A. Infrared Heater
- B. Screws
- C. Wall Plugs
- D. Mounting Template
- E. Remote Control (ONLY provided with Nexus Infrared Heating Panels)

- This infrared panel heater is designed to provide an efficient, comfortable and healthy heating system for all domestic users and homeowners.
- This infrared panel heater can reduce air circulation and help create and maintain a clean, silent and dust free environment.
- All infrared panel heaters should be wall mounted. If you would like to mount the panel on your ceiling, either use a suspension kit with a minimum 50mm gap, a set of ceiling brackets, or install it in a suspended ceiling.
- A wide range of panels are available in varying sizes, wattages and frames.

DEVICE STRUCTURE



- Most of our panels come with a premium FIR coating that helps maximise the performance of your heating. It can withstand temperatures of up to 200°C without yellowing.
- The carbon crystal heating element will distribute clean and efficient infrared heat throughout your space.
- The hanging bracket can be used to hang your panel on the wall, or used alongside your suspension kit or ceiling bracket.
- The frame will be pre-fitted to your panel, providing a stylish finish.

You may need more than one panel to sufficiently warm your room. To calculate how many watts you will need, use the following formula.

Length (m) x Width (m) x Height (m) = Volume (m³)

For well insulated properties: Volume (m³) x 25 = Wattage Requirement

For moderately insulated properties: Volume (m³) x 30 = Wattage Requirement

For poorly insulated properties: Volume (m³) x 35 = Wattage Requirement

NEXUS WI-FI REMOTE CONTROL SPECS

REMOTE CONTROL

- **Battery Powered:** DC 3V (2 x 1.5V AAA batteries, not included)
- **Consumption:** 3V 0.1mA
- **Dimensions:** 140mm x 40mm x 18mm
- **Weight:** 40g
- **Temperature Setting Range:** 0°C- 45°C
- **Temperature Display Range:** 0°C- 50°C
- **Working Range:** 8m

BUILT-IN NEXUS WI-FI RECEIVER SPECS

- **Power Supply:** AC 220-240V
- **Power Consumption:** 0.8W
- **Working Environment Temperature:** -5 °C - 50 °C, Humidity: 10% - 95%
- **Wireless Standard:** IEEE802.11b/g/n
- **Frequency Range:** 2.412 – 2.484GHz
- **Security Protocol:** WEP/WPA-PSK/WPA2-PSK
- **Encryption Protocol:** WEP/TKIP/AES

NEXUS WI-FI REMOTE CONTROL DIAGRAM

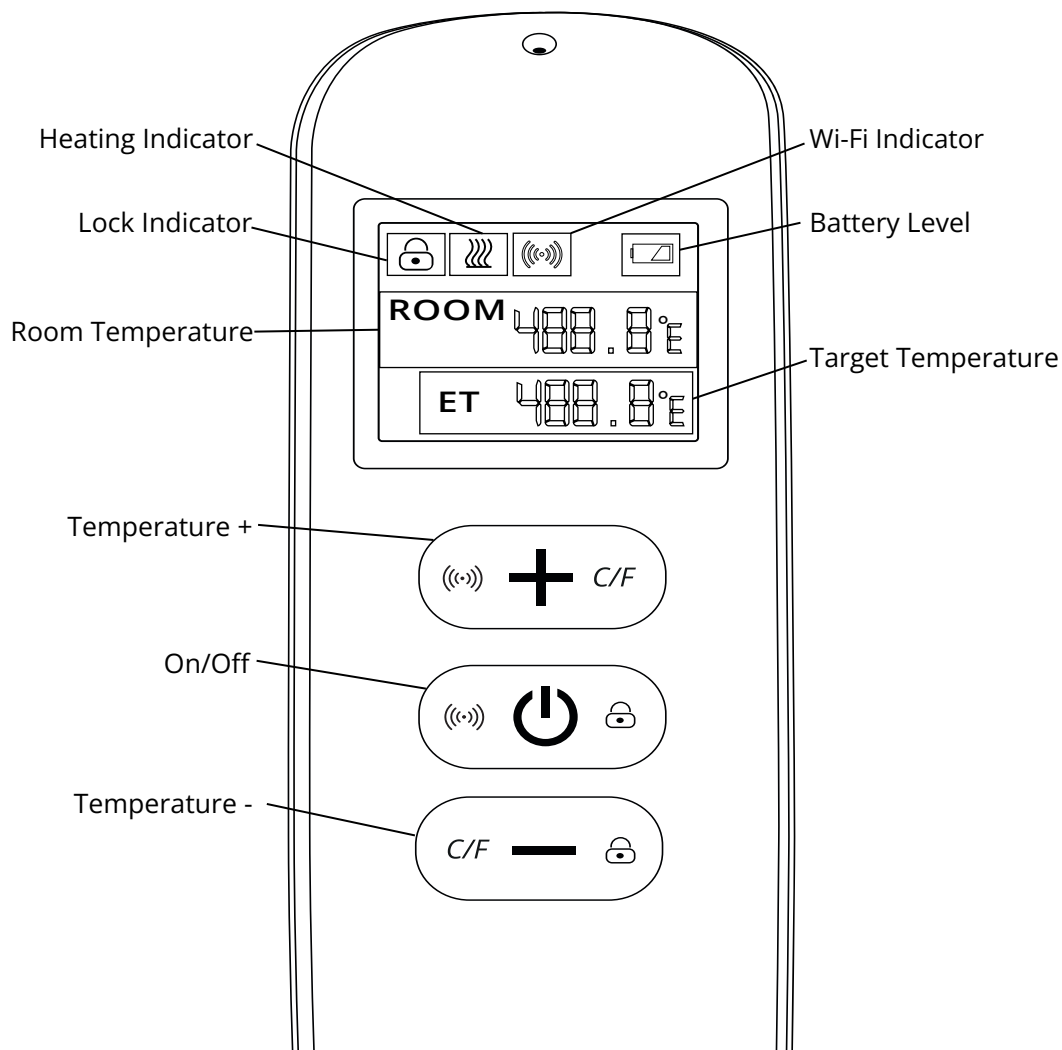
The remote control and integrated receiver allow full control of the operation of the heater.

The remote control reads the current room temperature using a sensor located at the top of the unit, and sends real time data to the receiver.





The screen on the remote control can display the current room temperature, target temperature, lock status, battery level, heating status and Wi-Fi status.

When the screen on the remote control is off, this means that the heating panel is off too. While in this state, the remote is still sending real time data to the receiver every 60 seconds.

It is possible to use a single remote and pair it with multiple heating panels.



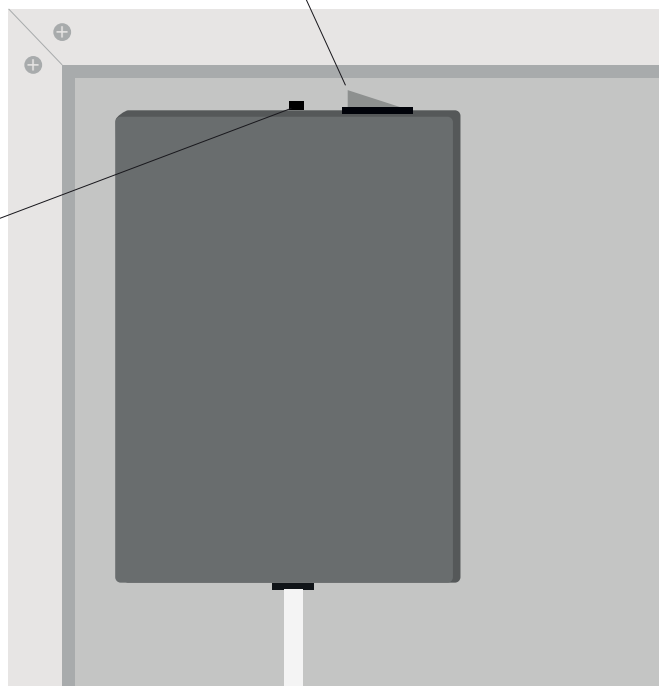
NEXUS WI-FI REMOTE LCD DISPLAY

- The “” symbol indicates when the IR Panel is beaming out heat.
- The “” symbol indicates that the button on the remote controller are locked.
- The “” symbol indicates when your heater is connected to your Wi-Fi network.
- The “” symbol shows you the current battery level. It will begin to flash when the battery level is low. At this point, you will need to replace the batteries.

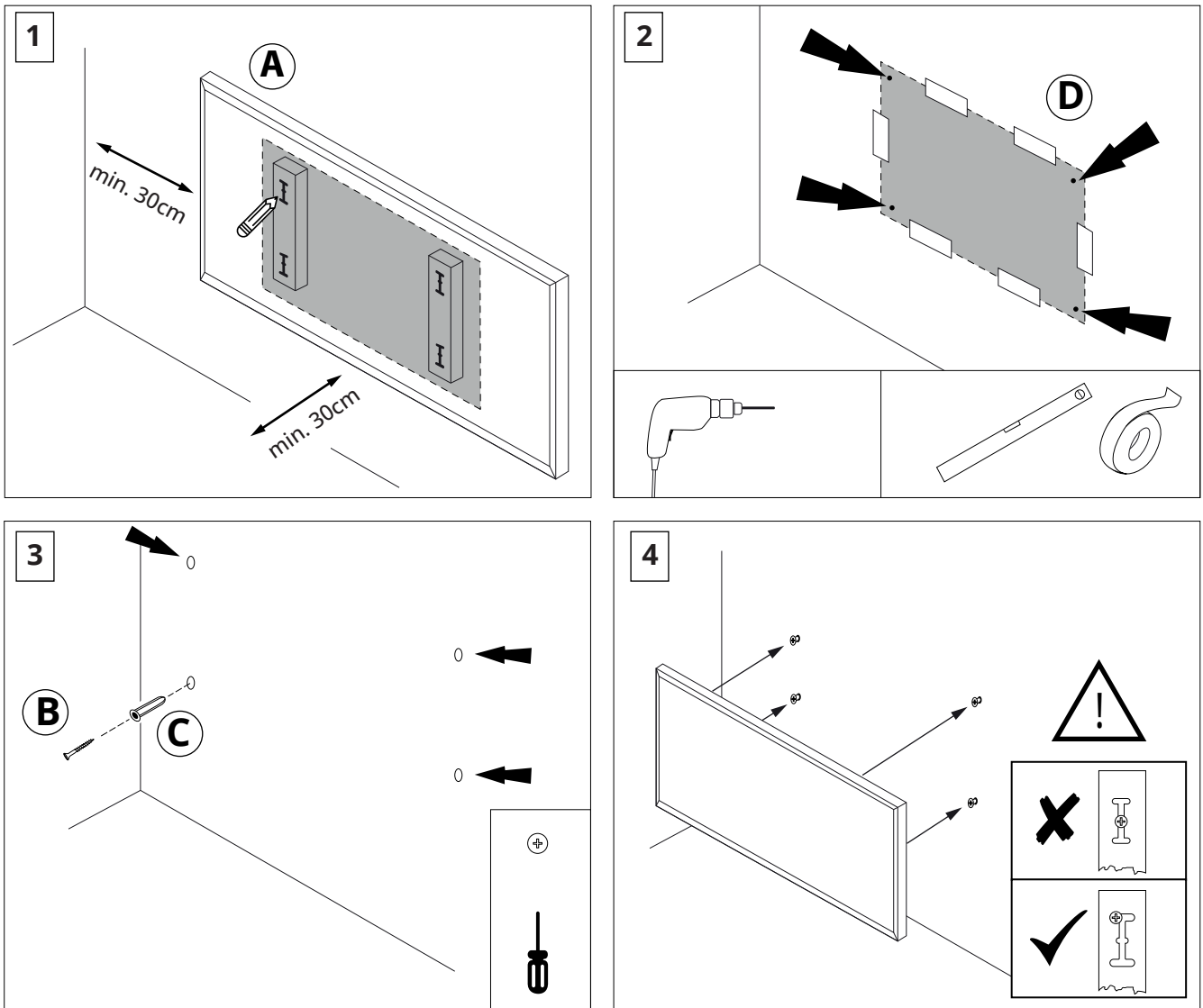
BUILT-IN NEXUS WI-FI RECEIVER DIAGRAM

Thermostat Override Switch (Switching on will DISABLE the remote)

Wi-Fi Reset Button



WALL INSTALLATION



1. Use the supplied paper to cover the back of the panel, and use a pencil to mark the locations of the holes.
2. Use some double sided adhesive tape to fix the paper onto the wall or ceiling. Use this template to drill the holes.
3. Insert the wall plugs into the holes.
4. Insert the screws into the wall plugs. The screws should protrude from the wall by around 5mm.
5. Mount the panel onto the 4 screws.

PAIRING YOUR NEXUS WI-FI REMOTE

For a full video guide on how to use your Nexus Wi-Fi IR Panel remote, please scan the QR code.



Before starting, please ensure that you have inserted 2 x 1.5V AAA batteries into the remote control.

Power on your panel heater by connecting it to a plug socket, using the 3-pin plug at the end of the flex cable.

Next, switch your remote control on by pressing the On/Off button.

To pair your remote with your panel heater, press the On/Off Button and temperature + button together within 60 seconds of switching your panel heater on. You will see the Wi-Fi symbol flash three times.

If the pairing has been successful, you will hear a beep from the heater.

Please note:

Ensure that any Nexus panel heaters that you do not want pairing are switched off.

If your remote control needs replacing at any point in the future, power off the heater, then power it back on again. You can repeat the pairing process as described in the Initial Setup section, but you will have 5 minutes rather than 60 seconds.

BASIC FUNCTIONS

- You can use the On/Off button to turn your heater on and off.
- Press the 'C/F toggle button' to change between Celsius and Fahrenheit temperature displays.
- Hold down the 'Lock button' for 3 seconds to lock the remote, and hold it again for 3 seconds to unlock the remote

ELECTRONIC TEMPERATURE CONTROL

- To increase the target temperature by 1 °C, press the Temperature + button. Similarly, to decrease the target temperature by 1 °C, press the Temperature - button.
- Alternatively, you can hold down the Temperature + or Temperature - buttons to increase or decrease the target temperature continuously.
- If the target temperature is higher than the current room temperature, you will see the heating indicator appear on the screen, and the heater will switch on.
- If the target temperature is lower than the current room temperature, the heating indicator will be off on the screen, and the heater will switch off.

ADVANCED FEATURES

- To switch your temperature display from °C to °F, press the temperature + and temperature - buttons at the same time.
- To lock your remote control, press the On/Off button and temperature - button together and hold for 3 seconds. Upon successful locking, you will see the lock indicator appear on the screen. Repeat this process to unlock the heater.

Please note:

The backlighting on the screen will illuminate when you press any button, and will remain on for 5 seconds if no other buttons are pressed.

CONNECTING YOUR NEXUS PANEL TO WI-FI

Scan QR code for video instructions on how to pair your Nexus panel to your home Wi-fi Network.



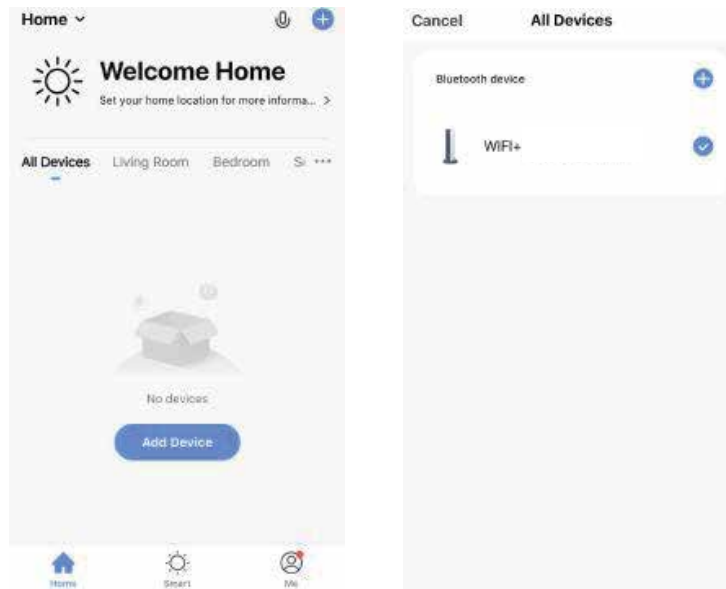
Before you start:

1. Please make sure your phone/tablet/smart device is connected to a 2.4GHz Wi-Fi signal. All Wi-Fi routers emit a 2.4GHz signal, but some newer models emit both 2.4GHz and 5GHz. You can normally tell which signal is which by the name of the wireless network. 5GHz networks will usually contain a "5", "5G" or something similar in its name.
2. To download the Smart Life app, iPhone and iPad users can scan the QR code below to the left, and Android users can scan the code below to the right. You'll need to create an account if you haven't already.



3. Make sure your panel is switched on, and that the green override switch on the back of the panel is switched off.

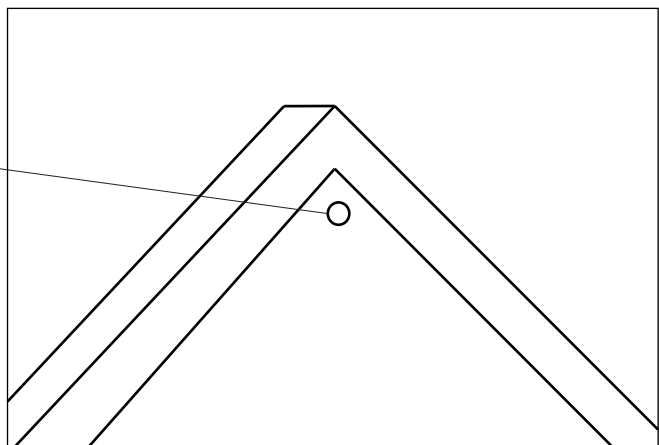
4. In the Smart Life app, select the add device button, then 'Small home appliances.' Then select 'Wi-Fi Heater'. You will be prompted to enter your Wi-Fi password, but don't do so yet.



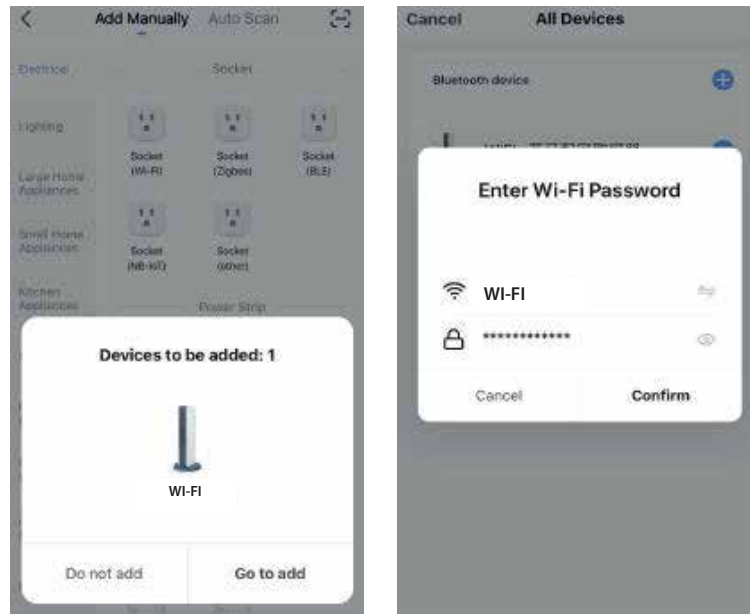
5. On the back of the panel, press and hold the Wi-Fi reset button for at least five seconds. The indicator LED on the front of the panel will start to blink rapidly. Press and hold the Wi-Fi reset button again for five seconds, and the LED will blink slowly, showing it is ready to be paired.

Indicator Light

Blue means the panel is in standby.
Red means the heater is on and emitting heat



6. Enter your Wi-Fi password.



7. Confirm the light on the panel is blinking slowly.
8. The app will now ask you to connect your phone to the device's hotspot. Follow the prompts provided to do so. If the phone prompts you, tell it you only wish to connect to this network once.
9. The app will now search for your heater, and should connect within 30 seconds or so.
10. Once this is complete, you can name your heater to help you keep track of it easily.

NOTES

- The Nexus Wi-Fi IR Panel only supports 2.4GHz networks, and is not compatible with 5GHz networks.
- When the LED indicator on the front of the panel is blue, it means the heater is powered on but on standby. When the LED indicator is red, this means the heater is heating up.
- To clear the Wi-Fi settings on the panel, you can either press and hold the Wi-Fi reset button on the back of the panel for approximately 5 seconds, or you can power the heater on and off 4 times at the plug socket.
- When the green remote override switch on the back of the panel is ON, the remote control will not function.
- If the heater loses connection with the Wi-Fi network, the heater will power off.
- Please use an alkaline battery in the remote control.
- Please ensure that the remote is always no further than 8 metres away from the heater.
- Do not block the temperature sensor, located on the top of the remote control.
- Keep the remote control out in the room where your heater is installed, and avoid putting it in a drawer, in your pocket, under a pillow or anywhere else where the temperature sensor may be blocked, as this may result in the heater not functioning correctly.
- If you will not be using the heater for a prolonged period of time, it is best to remove the batteries from the remote.
- Do not use the heater in areas where there are high concentrations of water, eg, zone 1 of your bathroom, outdoors etc.
- If your remote control unpairs from your panel, bring the remote no more than 3 metres away from the panel and re-pair them together.
- If the panel loses connection to the remote for 1 hour or more, the Smart Life app will display "--.--", and the heater will continue to operate based on the last received room temperature. The app will display the correct room temperature once the connection to the remote is re-established.

MAINTENANCE & SERVICING

1. This infrared heating panel requires no servicing, and very little maintenance.
2. When cleaning any Nexus panel, you can use a damp cloth and gently wipe the surface of the panel.
3. Dismantling or attempting to repair the panel yourself should not be done under any circumstances, as this will immediately void your warranty

TROUBLE SHOOTING

| Symptom | Cause/Solution |
|---|--|
| The heater will not turn on | Double check that the heater is connected to a power source, and that there is no damage to the flex cable. |
| | Try connecting a working electrical appliance to the same socket to determine the circuit is working. |
| | If the heater has a manual on/off switch, check that it is in the 'on' position. |
| | If your heater utilises a remote control, ensure that the batteries have not ran flat by swapping in new batteries. |
| There is a strange smell coming from the heater | This is normal upon first use, as the heating element burns off the protective oils used to guard it during transit. |
| The heater is overheating | Switch the heater off at the mains and let it cool down completely. Switch the heater back on and if the problem persists, contact the retailer immediately. |
| The heater is overheating | If you are using a thermostat, this may be causing the issue. Either try a different thermostat or contact your local electrician to investigate the symptom. |
| | If your panel is ceiling mounted, ensure that there is adequate gap between the ceiling and the panel by lowering the suspension cable. |
| The heater is not warming the room up. | Your heater may not be the correct power for the room. Consult our wattage calculator located on every product page to determine the correct number of heaters for your room. |
| The heater is making a strange noise | This is normal upon first use, and can persist longer term to a lesser extent. The reason is that the heating element will expand slightly as it gets hotter, and then contract slightly when it cools. retailer immediately. |

- When installing the panel on your ceiling, you must use a Suspension Kit and leave a space of at least 50mm between the ceiling and the panel, or use a Ceiling Bracket. Our panels can be installed on your wall in both portrait and landscape orientations.
- Before drilling any holes or making any other permanent modifications to your home, please ensure that the panel(s) you have are sufficient for the room you're installing them in. You can calculate your cubic space by multiplying the Length by the Width, and then multiplying the result by the Height of your room, all in Metres. This will give you the cubic capacity of your room in m³. Then, if your home is well insulated, multiply your cubic capacity by 25 to give you your required wattage. If your home is moderately insulated, multiply your cubic capacity by 30, and if your home is poorly insulated, multiply your cubic capacity by 35.
- The above calculations are based on optimum conditions. If you feel your room or property does not meet optimum insulation, shape, dimensions or anything else, please consult a sales agent before purchase.
- Once installed, you may begin to notice dark marks appear on your wall and ceiling, and even on the heater itself. This is completely normal, and happens with all heaters. It is the result of dust, dirt, and external gases staining surfaces in the vicinity of the heater as a result of the movement of air around the heater itself. This is nothing to be concerned about, and will not affect the operation of the heater.

DISPOSAL



Electrical appliances such as this infrared heater should not be disposed of with other household waste, and should be recycled at special facilities. Check with your local authorities or retailer for advice concerning disposal and recycling.

MIRRORSTONE

INFRARED HEATING



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